



Larry Hogan, Governor · Boyd K. Rutherford, Lt. Governor · Robert R. Neall, Secretary

Maryland Primary Care Program
Dr. Howard Haft
Executive Director
Maryland Department of Health
4201 Patterson Avenue
Baltimore, Maryland 21215

June 30, 2020

Dear MDPCP participants,

I would like to bring your attention to a significant error in data reporting on the CRISP MDPCP dashboard. The PY 2020 reporting suite has underestimated the number of beneficiary months used to calculate the PMPM, Inpatient Admissions per 1000, ED Visits per 1000, and PQI-Like per 1000 measures. Therefore, these measures were inflated in the reports. The absolute payments and utilization counts were presented correctly. The error has been corrected as of 6-26-20. While you will notice updated measures in the reports, the rates of change across time periods remain consistent with previous results.

The PMO recognized for several months that the data presented on the CRISP MDPCP dashboard did not align with our general impressions of program performance. In order to reconcile the concern we worked with our data contractors for the past several months to either validate or find an error with the data. The error was ultimately discovered in one subtle calculation that carried forward a significant impact.

Data integrity and accuracy are important in every endeavor. In MDPCP we have a strong predilection toward data driven care. I recognize that even small inconsistencies can impugn the reliability and confidence in the use of data overall. This specific data error was not small or insignificant in terms of representing practice, CTO or overall program performance. I take full responsibility for any distress this misrepresentation may have caused.

I would like to reassure you that the program will continue to be transparent in disclosures of any errors and vigilant in seeking the most accurate data possible. You can hold me personally accountable to this commitment.

Sincerely,

Howard Haft, MD, MMM, CPE, FACPE
Executive Director
Maryland Primary Care Model
Maryland Department of Health